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Smiling through adversity to help others



When Shauna Visser registered in the Hospital Unit Clerk (HUC) program in 2018, she had already spent more hours in the hospital than many HUC grads. And she knows first-hand what it means to hear personal words of encouragement in times of a health crisis.

Shauna's son was diagnosed with non-verbal autism at an early age and during his preschool years he completed four hours of intense therapy each day at the Alberta Children's Hospital. Previously Shauna and her family had banded together in support of her brother who was recovering from addictions. And most recently Shauna's father was diagnosed with cancer, bringing the family together again in the hospital setting to uphold each other in strength and support.

Shauna's goal in life? Make others smile, especially if they are hurting.

"The challenges we encounter are easier to face when we have others to share them with. Why not give someone a little piece of niceness to make their day?"

Shauna Visser, Hospital Unit Clerk student

As a single mom and her son in school full-time, Shauna was looking for renewed purpose and was inspired to pursue a career in health care where she could share her compassion and courage with others. She and her son moved back into her parents' home where again the family rallied in support, as she commenced full-time classroom study in the HUC program.

"We all need purpose in life and I believe you get out of life what you put into it. I really wanted this certificate and to prove to everyone that I could do it! The HUC program gave me the support I needed to believe in myself. I came to Bow Valley College to learn and I flourished here."

Shauna's efforts and hard work paid off and she was recently named recipient of the prestigious Cal Wenzel Award (\$5000). "I felt honoured just to be nominated and we all cried when I found out I was selected," says Shauna.

Stephanie Price, HUC Lead Instructor, believes Shauna is a great role model for women in similar circumstances who aren't sure if they can manage school, work, family, and life's challenges. "Shauna is a shining example of someone who has been able to demonstrate resilience and strength. Her perseverance and attitude are amazing."

Shauna has a heart for people and a passion for her new career as a Hospital Unit Clerk with plans to eventually return to school and become a Registered Nurse.

Message from the Dean



The major announcement, so far this year, was the announcement that effective March 1, the School of Creative Technologies (SCT) and the Chiu School of Business (CSB) will report to the Dean of Business and Technology. Also, effective March 1, I assumed the title of Dean of Business and Technology. Both schools will continue to operate independently from each other, yet will collaborate on programming and shared courses. This restructuring was precipitated by the announcement that Cherylyn Cameron (Dean of the School of Creative Technologies) will be retiring in August 2019. She has assumed the role of Special Advisor to the Vice President – Academic until her retirement.

As the College continues to experience significant growth, a new academic structure is being implemented to further support the day to day operations, including changes to the CSB. We recently appointed two Associate Deans: Lauren Kirychuk and Crystal Tulloch to lead the Business Administration and Administrative Studies departments respectively. Marivic Go was appointed to the position of Academic Business Manager and will be responsible for overseeing all administrative and support functions in the CSB and SCT. Amos Ngai will continue in his role as Associate Dean of the SCT. These four positions will allow for the continued growth and expansion of the two schools.

Dr. David Allwright
Dean, Business and Technology

The Lean Six Sigma Yellow Belt Team



L to R: Rachel Axani, Marivic Go, Crystal Tulloch & Sarah Anderson

These proud smiles are from our new Lean Six Sigma Yellow Belt team's recent achievement in a pilot project that set out to streamline and standardize how we schedule courses. "It's been exciting to make process improvements that touch so many

different people and to see those changes being put into place," says Sarah. This is just the beginning of the process improvement journey they are embarking on. Our team, along with other Yellow Belt staff in the College, are building the foundation of a continuous improvement culture that will guide the direction of the long-term organizational strategy for transformation under the newly refined strategic plan.

"The efficiencies and the time and resource savings that will be realized are inspiring and help promote "Lean Thinking" within the school," says Crystal. Lean Six Sigma will enable the College to streamline operations and allow staff to focus on other priorities that ultimately, will enhance the learner experience. "Adapting to lean management principles teaches us to challenge our thinking and encourages us to look for innovative ways to achieve a better work balance," states Marivic.

Who's who in the Chiu School of Business

Our administrative and support staff are imperative to our everyday operations and assist in increasing responsibilities allowing us to operate seamlessly while providing constant support for the learners. They are an integral contribution of our successes.



Beth Brown
Curriculum Development
Specialist



Brittany Cook
Administrative Assistant



Fiona Kim
Administrative Assistant



Grace Lee
Online Delivery Officer



Hilary Krygsman
Student Engagement
Officer



Jana Miller
Curriculum Development
Specialist



Jean Hergert
Student Engagement
Officer



Jennifer Gierl
Administrative Assistant
to the Dean



Jennifer McAninch
Online Delivery Officer



Kathy Sethuraman
Administrative Assistant



Kristina Douey
Program Officer



Lana Pankiw
Student Engagement
Officer



Maria Saavedra
Student Engagement
Officer



Megan Kinal
Student Engagement
Officer



Meghan Clayton
Curriculum Development
Specialist



Mika Blundell
Student Engagement
Officer



Miwa Imagawa
Online Delivery Officer



Nadine Penalagan
Program Officer



Noelle Gordon
Administrative Assistant



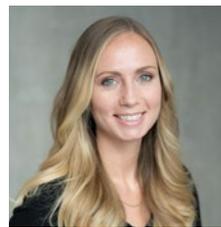
Rachelle Axani
Program Officer



Regula Lewis
Special Projects Officer



Salma Nisar
Online Delivery Officer



Sarah Anderson
Program Officer



Seanna Doxsee
Administrative Assistant



Stacey Gould
Online Delivery Officer



Tammy Landry
Student Engagement
Officer



Randy Head
Academic Program
Specialist



Varsha Harisinghani
Program Officer

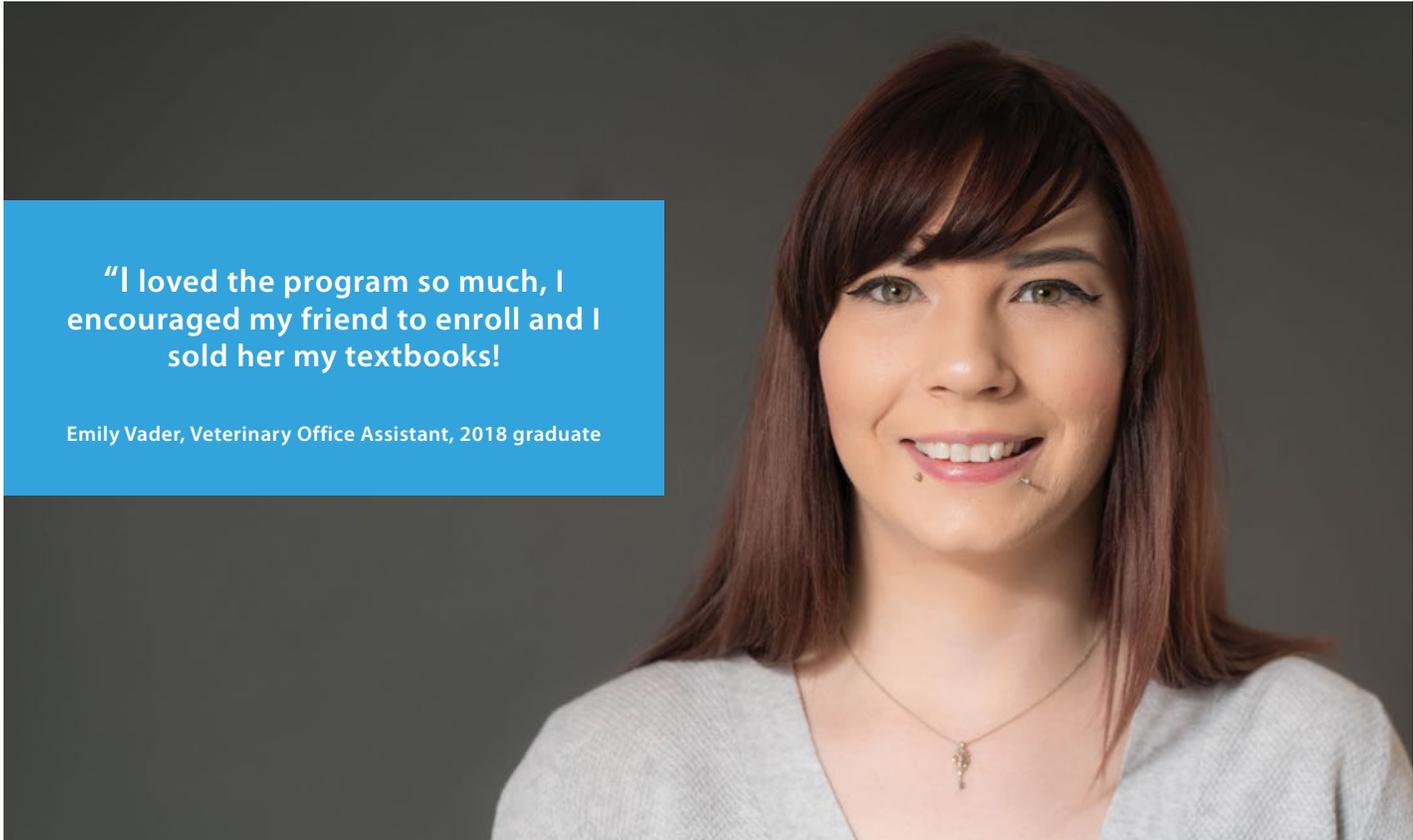
The dog ate my cake - not my homework

After attending the College Wide Open House, Emily Vader knew that Bow Valley College was the right place to get the skills for a career in a veterinary clinic. Her former cake decorating position for a large grocery store was no longer inspiring nor her long term career goal. She wanted to be more engaged and connect with her authentic self and that meant finding an opportunity to work with animals.

Emily thrived in the Veterinary Office Assistant program where hands-on learning helped build her confidence to work in a clinic. When her instructor informed her of an opportunity to volunteer at VCA Canada (a full-service veterinary emergency centre in south Calgary) during the last semester of the program, she jumped on it. With no classes on Friday, she volunteered and was able to take what she learned in class to the clinic. "It helped me better understand the classroom material and it felt good to know the terminology and the anatomy being discussed during triage," says Emily. Additionally, Kate Pymont, Lead Instructor for the program stated that, "the additional knowledge that she brought back to the classroom was invaluable to the other students as well as Emily."

The icing on the cake came in spring 2018 when she was offered a full-time position at VCA just two days after graduation. As a veterinary technician assistant, she appreciates that she gets more hands-on with the animals than most positions in the clinic. Emily recently accepted a training position in the surgery department, and hopes to one day specialize in surgery and anesthesiology. Emily suggests that having skills in multitasking and prioritizing are beneficial in this busy environment. She acknowledges, "It can be emotionally difficult as well, but when you treat a critical animal and then you watch them recover, this is rewarding."

Taking the program at Bow Valley College is beneficial towards her goal of becoming a Veterinary Technician. Her employer, VCA, offers 20 scholarships to their Canadian employees who want to complete the Veterinary Technician program. Emily says, "the competition is tough, but I have an advantage over my colleagues as I had a 3.86 GPA when I graduated from the program." Emily is confident this will increase her chances at receiving one of the 20 scholarships. Good luck Emily!

A portrait of Emily Vader, a young woman with long, straight, reddish-brown hair and bangs. She is smiling and looking directly at the camera. She is wearing a light grey, textured sweater and a thin necklace with a small pendant. The background is a dark, solid color.

"I loved the program so much, I encouraged my friend to enroll and I sold her my textbooks!"

Emily Vader, Veterinary Office Assistant, 2018 graduate

Diploma Programs

Business Administration Diploma with majors in:

Accounting | Digital Marketing | Event Management | Financial Services | General Business
Human Resources | Insurance and Risk Management | Integrated Marketing Communications
Supply Chain Management
Legal Assistant Diploma

Certificate Programs

Administrative Professional | Business Administration | Dental Business Assistant | Event Management
Hospital Unit Clerk | Human Resources | Medical Office Assistant | Veterinary Office Assistant

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