

## International Student Welcome Questions & Answers (May 2021)

### **How is the International Student Welcome different from New Student Orientation?**

International Student Welcome is part of the larger New Student Orientation initiative, that introduces students to academic departments and learner services. International Student Welcome will cover issues that are specific to international students, including study permits, post graduate work permits, academic breaks, working as an international student, and international learner advising.

It is important that you attend all other events during New Student Orientation, as they are available for both international students and domestic students. This ensures that you receive all necessary information for your student success, outside of immigration related issues.

### **When does International Student Welcome take place?**

International Student Welcome will take place from 6:00 am – 8:00 am on May 3rd. Check your [myBVC](#) email to register.

### **How do I submit my study permit? When should I submit it by?**

Ensure that you submit your study permit before April 2<sup>nd</sup>, by emailing [ieconnect@bowvalleycollege.ca](mailto:ieconnect@bowvalleycollege.ca)

### **I have just arrived in Calgary, how do I complete my quarantine?**

Per IRCC, all air travelers arriving in Canada “must reserve a room in a Government of Canada-approved hotel for three nights at their own cost, and take a COVID-19 molecular test on arrival at their own cost.” Please be prepared to include these costs and arrangements in your quarantine plan. Travelers are still required to provide their negative pre-departure test. Please refer to our [pre-arrival](#) page for more information.

For questions about quarantine, please email [issc@bowvalleycollege.ca](mailto:issc@bowvalleycollege.ca) or call 403-410-3476 Monday to Friday, between 8:00 am and 4:00 pm.

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### **How do I book an appointment with an international learner advisor?**

You can book an appointment through MS Bookings using the link on our [international advisor](#) page.

### **When will I receive my timetable?**

Some timetables are available on [myBVC.ca](#). Click on the date for the first day of class: January 7, 2020. You will see your classes and schedule if available. If you have questions, please contact Academic Advising Services at 403-410-3456 or [advising@bowvalleycollege.ca](mailto:advising@bowvalleycollege.ca).

For timetable issue, please contact the Office of Registrar at [registrar@bowvalleycollege.ca](mailto:registrar@bowvalleycollege.ca).

### **Looking for work while you study?**

Contact Career Services at [careerservices@bowvalleycollege.ca](mailto:careerservices@bowvalleycollege.ca) or visit the Student and Alumni Job Bank at [jobs.bowvalleycollege.ca](http://jobs.bowvalleycollege.ca) for current job openings. Book a meeting with an International Learner Advisor when considering part time work.

### **Where can I buy my textbooks?**

You can order your textbooks online at the [Bookstore](#)

### **Where can I go for technology support?**

For help with your myBVC username and password, email [ServiceDesk@BowValleyCollege.ca](mailto:ServiceDesk@BowValleyCollege.ca) or call 403-410-1611.

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For help with D2L, MS Teams, educational technology questions, email [academicsuccess@bowvalleycollege.ca](mailto:academicsuccess@bowvalleycollege.ca).

### **Where do I go to find out about awards?**

Visit the [Awards Portal](#) to learn about available internal scholarship/award opportunities. Use your myBVC.ca login to access the awards portal and apply for bursaries and scholarships before you start school. Review the deadline dates and selection criteria first, then complete the online application. Also, click [here](#) to see if you qualify for Entrance Awards.

### **How do I book an appointment with a Counsellor or Accessibility Advisor?**

Counselling Services are available to help with personal, emotional, or interpersonal problems that might affect your success at Bow Valley College. Call 403-410-1439 or email [counselling@bowvalleycollege.ca](mailto:counselling@bowvalleycollege.ca).

Accessibility Advisors provide support to Bow Valley College students with disabilities. If you have a disability, or if you think that you have a disability, Accessibility Advisors can help with academic accommodations, referrals for assessments, and grant funding applications. Book an appointment through the [Accessibility Portal](#).

### **How do I find a tutor?**

The Academic Success Centre offers a number of free services (e.g. peer tutoring, learning coaching) that can help you succeed in your classes. For details, click [here](#).

Your department may also offer tutoring services, so please check with your instructor(s) or program chair.

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### **How do I pay my fees?**

You can pay online through your [myBVC.ca](https://myBVC.ca) account. Log into your account and click “Registration” then select “Make a payment.” You may also pay through your financial institution’s online banking. To learn more, click [here](#).