Learner credit registration policy

Policy statement
To provide for effective access to the Bow Valley College’s courses and to maintain accurate learner records, learners must be formally registered in courses in which they wish to participate. Their course registrations must meet appropriate criteria and learners’ registration status must be kept up to date.

Purpose
This policy provides a framework to ensure that registrations, cancellations and withdrawals of learners are applied consistently and equitably.

Scope
This policy applies to all registrations in credit courses at Bow Valley College. This policy applies to both admitted and unclassified learners. This policy does not apply to non-credit courses. This policy does not apply to learners’ status in programs.

Principal objectives
1. Responsibilities of the learner: Learners have the responsibility to ensure they are registered in the correct courses and provide notice of withdrawal from courses.

2. Responsibilities of the College: Bow Valley College has the responsibility to implement this policy in a fair and equitable manner; provide fair and equitable access to registration services; ensure processes and transactions related to learner registrations are handled in a timely and accurate fashion; and, communicate with learners in a timely and transparent manner.

Compliance
Employees, contractors, and learners are responsible for knowing, understanding, and complying with Bow Valley College policies, procedures, and any other attached documentation that relate to their position, employment, or enrolment at the College.

Definitions
Definitions of common terms may be found in Policy #100.
Accountable officer
Vice President, College Services

Responsible officer
Registrar and Director, Enrolment Services.

Approval
See “Development Framework” for approvers of policy, procedures, and guidelines.

Contact area
Office of the Registrar and Enrolment Services

Relevant dates

<table>
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<tr>
<th>Approved</th>
<th>Executive Team: 20190205-04</th>
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<tr>
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<td>Board of Governors: BOG20150429-4</td>
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<tr>
<td>Effective</td>
<td>April 29, 2015</td>
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<td>Next Review</td>
<td>February 2022</td>
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Modification History
• Rebranded 2021

Verified by
Office of the President, March 2022*

Associated policy(ies)
500-1-5 Academic Continuance and Graduation Policy and Procedure
500-1-10 Attendance
500-1-6 Grading Policy
500-1-12 Learner Appeals
500-1-1 Learner Code of Conduct Policy
500-1-11 Learner Financial Accounts Policy & Procedure
500-1-8 Prior Learning Assessment & Recognition
500-1-9 Transfer Credit Request

Directly related procedure(s)